



EUROPEAN MEDICINES AGENCY  
SCIENCE MEDICINES HEALTH

# European Shortages Monitoring Platform (ESMP) Essentials and Industry Reporting Requirements Webinar

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24 June 2024, 10:00 – 12:30 CEST





Please note that **this session is being recorded** and **will be made available** through **EMA Corporate Website and YouTube channel.**

Participants can ask questions or give their input via the audience interaction tool **Slido.**



Interaction via Slido is voluntary, and you may opt to remain anonymous. If you chose to use Slido, **you consent to the processing of your personal data** as explained in the [EMA Data Privacy Statement for Slido](#).

- 1 Welcome and opening of the webinar,** Pedro Pina Ferreira
- 2 Shortage management in the EU,** Monica Dias
- 3 Overview of the European Shortages Monitoring Platform (ESMP),** Sofia Zastavnik  
*Coffee Break*
- 4 Development timeline and dependencies,** Sofia Zastavnik
- 5 Dependencies: Product data submission required in XEVMPD/PMS,** Marcos Fernandez Gomez
- 6 ESMP functionalities,** Sofia Zastavnik
- 7 Next steps,** Pedro Pina Ferreira
- 8 Q&A**
- 9 Closing remarks,** Pedro Pina Ferreira

**1**

## DEEPEN YOUR KNOWLEDGE ABOUT THE PLATFORM

Learn about the product vision, purpose, benefits, milestones, features, and dependencies

**2**

## COLLECT FEEDBACK & QUESTIONS

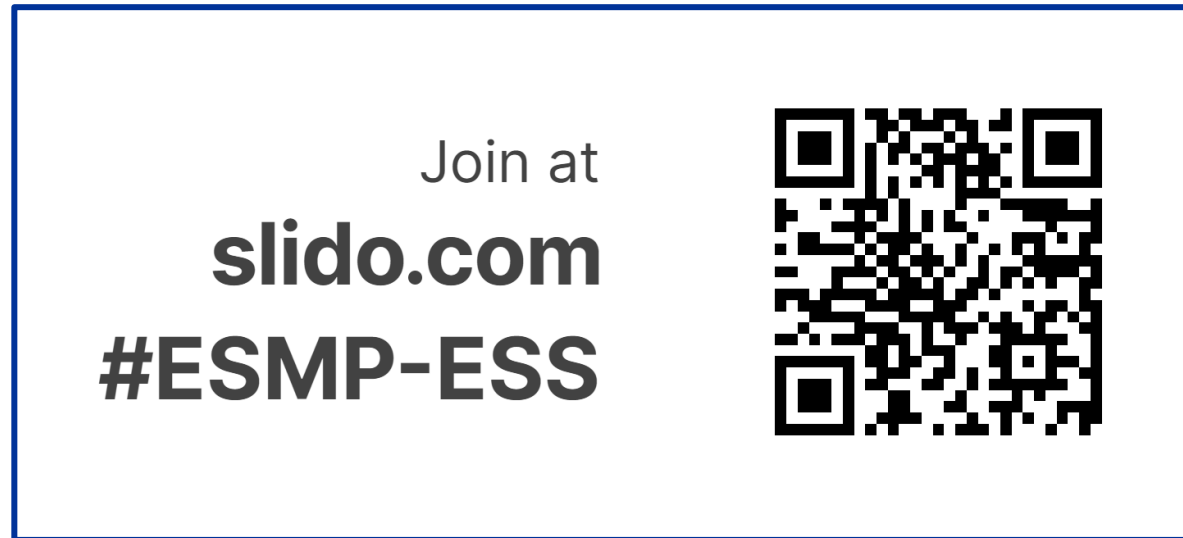
Participants will have the opportunity to raise questions via Slido, and give personal input and feedback

**3**

## AWARENESS OF THE NEXT STEPS

The Webinar is an opportunity to keep the participants aware of the next steps and key upcoming developments





## 1. Join via the QR code or link



## 2. Send or upvote the questions you want to hear answered



## 3. Questions will be shown on the screen and managed live in the Q&A session



# Shortages management in the EU

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Monica Dias, *Head of Supply and Availability of Medicines and Devices*



Improving the availability of medicines authorised in the EU is a key priority for the **European Medicines Regulatory Network (EMRN)**



Regulatory authorities - within and outside Europe - are increasingly **working together** to prevent shortages and to limit their impact whenever they occur



The joint **HMA/EMA Task Force on the Availability of Authorised Medicines** for Human and Veterinary Use (TF-AAM) provides **strategic support** to tackle disruptions in medicine supply and ensure availability



The EMA's role in **crisis preparedness and management** in reference to availability of medicinal products has increased significantly following the outbreak of the Covid-19 pandemic. **Regulation 2022/123** formalises the structures and processes established during the pandemic.



Provides a framework for activities established by the European Medicines Agency to **prevent, monitor** and **mitigate potential and actual shortages of medicines**



Sets **processes/tools for shortages reporting** and coordinates **responses** of EU countries to shortages of critical medicines during crisis and for monitoring of events which might lead to a crisis situation

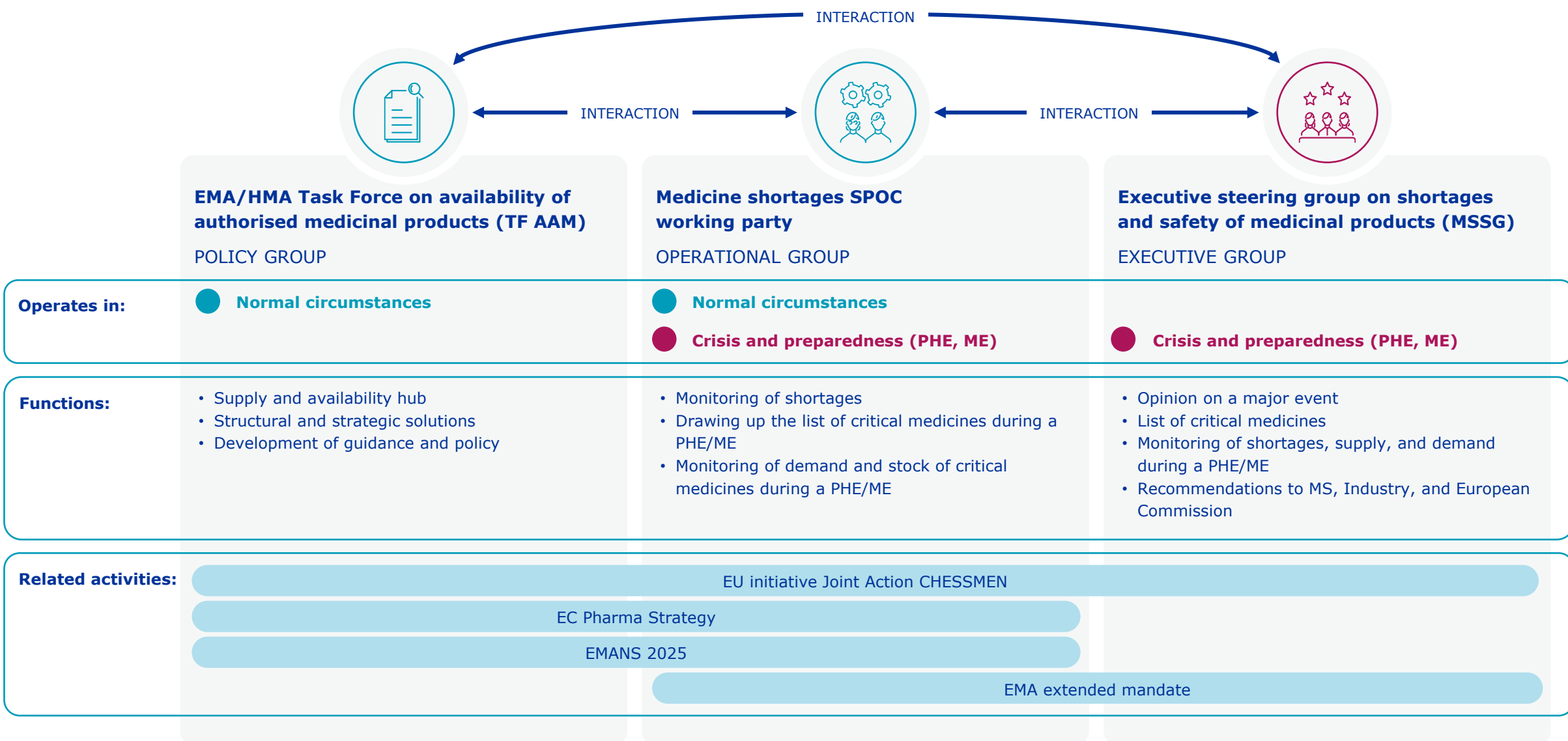


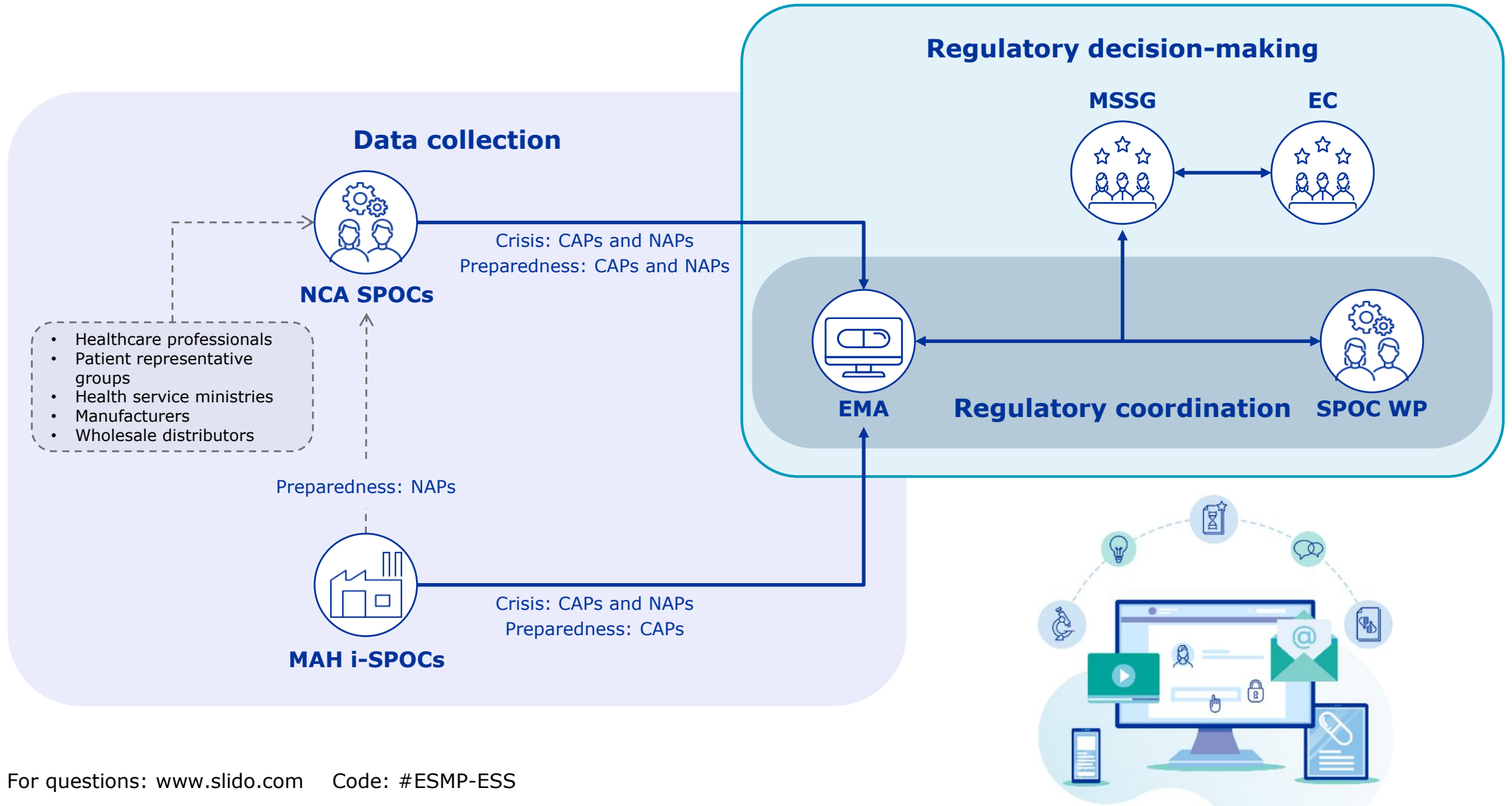
Established the "**Medicines Shortages Steering Group**" (MSSG) supported by the **SPOC Working Party** and a network of contact points from pharmaceutical companies (MAH i-SPOCs)



Foresees the development of the **European Shortages Monitoring Platform** (ESMP) by February 2025







## Union list of critical medicines


## List of medicines to be monitored for MSSG-led crisis preparedness

## List of critical medicines for a public health emergency/major event

### Available in:

 Normal circumstances

 Preparedness (PHE, ME)

 Crisis (PHE, ME)

### Purpose:

- Help tracking of EU manufacturing capacity
- Ensure security of supply and availability of critical medicines at EU level

- Drawn up for crisis preparedness
- Listing medicines needed for managing a particular event (e.g. predicted antibiotic shortage)
- Helping closely monitor supply and demand of medicinal products in scope

- Drawn up after a PHE/ME is declared
- Listing medicines needed for PHE/ME
- Helping closely monitor supply and demand of medicinal products in scope

### Defined by:

EMA / Heads of Medicines Agencies (HMA)

Executive steering group on shortages and safety of medicinal products (MSSG)

### Data submission requirements:



- Pack size and manufacturing site data for NAPs submitted to EMA Product Management Service (xEVMPD/PMS)
- **No immediate reporting requirements to ESMP\***



European Shortages Monitoring Platform (ESMP) reporting



European Shortages Monitoring Platform (ESMP) reporting

*\*notifications of shortages for CAPs to follow the routine shortage reporting process*



## Routine shortage reporting

## MSSG-led preparedness

## Crisis

<b>Available in:</b>	● Normal circumstances	● Preparedness (PHE, ME)	● Crisis (PHE, ME)
<b>Purpose:</b>	Early reporting of shortages to allow for efficient shortage prevention, management and mitigation	Specifically driven by the MSSG to address events that might lead to a PHE/ME	Focused on immediate actions to handle and mitigate the impact of ongoing or imminent crises, such as a PHE or ME
<b>Submission trigger:</b>	Potential or actual shortage of a marketing authorisation holders' product	MSSG announcement of preparedness exercise	EC recognition of a PHE/ME
<b>Products in scope:</b>	All centrally authorised products (CAPs)	List of medicines to be monitored for MSSG-led crisis preparedness (CAPs and NAPs)	List of critical medicines for a public health emergency/major event (CAPs and NAPs)
<b>Frequency of reporting:</b>	As required, updated when new relevant information is available	Defined by the MSSG	Defined by the MSSG



# Overview of the European Shortages Monitoring Platform (ESMP)

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Sofia Zastavnik, *ESMP Product Owner*

## Vision



ESMP will enable **information exchange** for better **prevention, identification** and **management** of **shortages**, and communication between the EMA, National Competent Authorities and Industry stakeholders to **ensure medicines availability** for patients during Public Health Emergencies and Major Events.

## PREVENTION



### Data collection

- Shortage information
- Supply and demand of medicines
- i-SPOC Registration

## MONITORING



### Analysis & reporting

- Matching supply & demand
- Reporting findings and results
- Public reports

## MANAGEMENT



### Shortages management

- Maintain critical medicinal product lists
- Evaluate and manage medicines shortages



### Data integration

- EMA data management (SPOR, IAM, IRIS integration)
- Interoperability with NCA and Industry systems

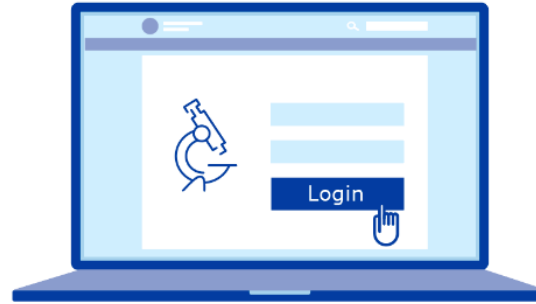
Platform for NCAs



Platform for MAHs



Platform for  
general public



Secure interface for **regulatory authorities** to submit data, retrieve reports and manage shortages

Secure interface for **MAH i-SPOCs** to submit data in scope of reporting requirements

A **public website** where anyone can search for information on critical medicines shortages

Secure access

Open access



## PREVENTION OF SHORTAGES

- Streamlined **reporting of data on shortages** for better prevention, identification and management of them
- **Facilitate medicines availability** during Public Health Emergencies and Major Events



## IMPROVEMENT & INTEROPERABILITY

- **User-friendly platform**, designed for **continuous enhancements** and technical improvements
- **Alignment with advancements** in the regulatory and technological spheres
- **Synergies** among different data sources



## TRANSPARENCY & COLLABORATION

- **Streamlined collaboration** among different actors
- **Consistent messaging** across stakeholder fora
- **Support** in case of user challenges in the Platform adoption
- **Public access** to information about PHEs/MEs and medicines shortages





## Data collection

- Shortage information
- Supply and demand of medicines
- i-SPOC Registration

The ESMP will allow both manual and machine-to-machine submissions of data.

- **Tabular submission of data** will be available through excel templates via the ESMP User Interface
- **Machine-to-machine submissions** will be available through interoperability between national and industry systems

	A	B	C	D	E	F	G	H	I	J	K
1	Packaged	Medicinal product - (Full medicinal	Medicinal product	Active Substance	Strength	Pharmaceutical form	Pack Size	Packaging	PCID	Country of authorisation	Marketing Status
2	55880	Brintellix 5 mg - Film-coated tablet	Brintellix	Vortioxetine hydrobromide	5 mg	Film-coated tablet	100 tablets	Bottle		AT	Temporarily unavailable
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7	55878	Brintellix 5 mg - Film-coated tablet	Brintellix	Vortioxetine hydrobromide	5 mg	Film-coated tablet	98 x 1 tablets (unit dose)	Blister		BG	Marketed
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NCA SPOCs



ESMP



MAH i-SPOCs

Users are required to submit data through the ESMP in **three different instances: crisis, MSSG-led preparedness, and routine shortage** reporting.

- **National competent authorities** provide data on national demand, stock and supply levels, patient estimation, and medicine usage
- **Marketing authorisation holders** provide data on medicine availability, forecast of supply, alternative therapies, marketing status, manufacturing details, and production plans



## Data collection

- Shortage information
- Supply and demand of medicines
- i-SPOC Registration

In **normal circumstances**, MAHs will report shortages of centrally authorised products.

- **Shortage information**
- **Shortage prevention and mitigation plans**
- **Shortage impact assessment**
- **Alternative therapies**

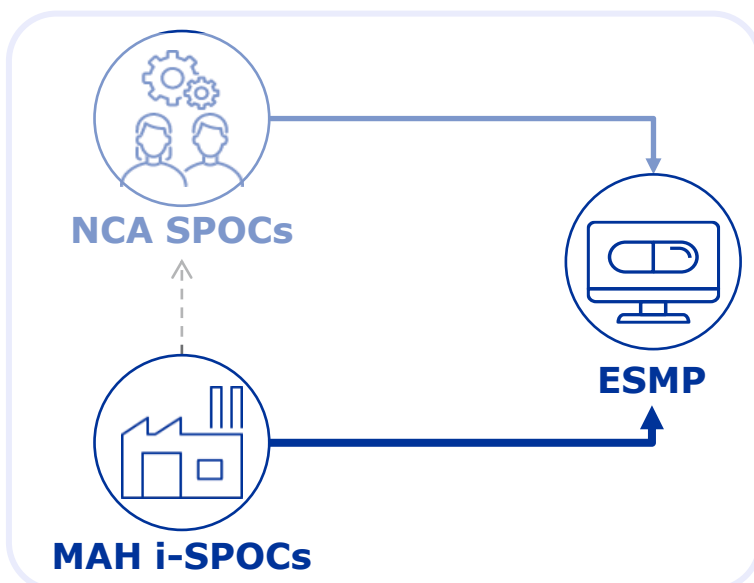
Submissions are **triggered by a potential or actual shortage** and MAHs need to keep the **entries up-to-date**, including the latest information.

During an **MSSG-led preparedness exercise**, MAHs follow the same submission process as during a crisis situation for a subset of products subject to close monitoring.

In a **crisis situation**, MAHs submit data on nationally and centrally authorised products in scope of a critical medicines list for a particular public health emergency.

- **Shortage information**
- **Shortage prevention and mitigation plans**
- **Marketing status**
- **Market share, sales volume** and **sales forecast**
- **Manufacturing information** including production plan, capacity and alternative sites
- **Alternative therapies**

Submissions are **triggered by an MSSG announcement** and **frequency** of reporting is **defined by the MSSG**.

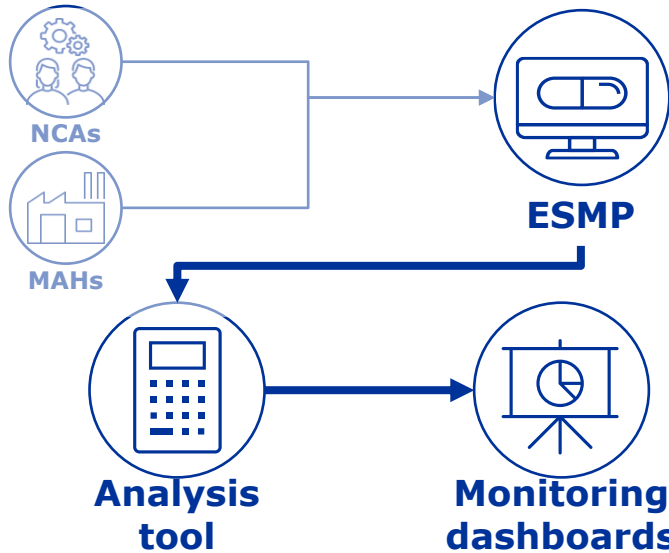
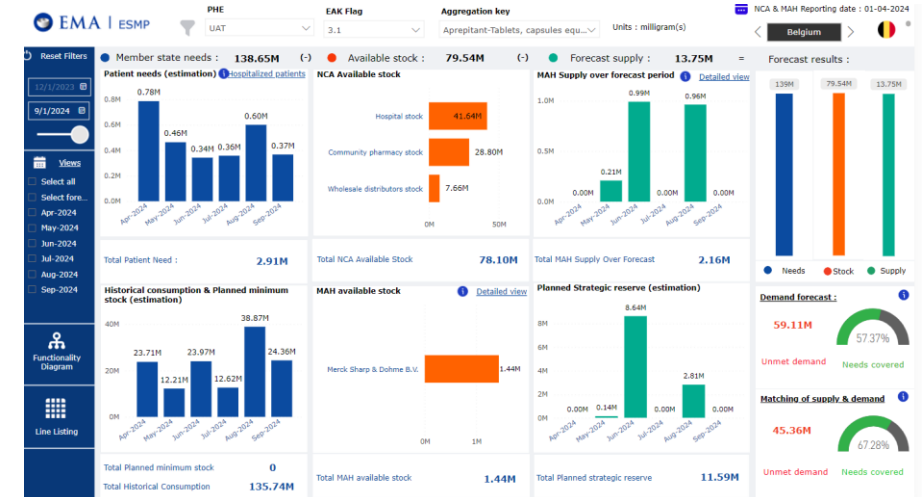




## Analysis & reporting

- Matching supply & demand
- Reporting findings and results
- Public reports

Following NCA and MAH submissions through the ESMP, the underlying data analytics platform will **match information on the supply and demand** of medicinal products in scope of reporting requirements through a tool for automated analysis, visualisation, and monitoring.



- **Centralised PHE dashboards** to structure data and allow a deep understanding of the supply and demand of critical products across the EU/EEA
- **Country-specific monitoring dashboards** to allow the structured visualization of supply and demand data in each member state



## Shortages management

- Maintain critical medicinal product lists
- Evaluate and manage medicines shortages

Creating and continuously updating lists of critical medicinal products, as defined by the MSSG, is essential for crisis preparedness and management. These lists specify the **categories of medicinal products that need close monitoring**. Those categories are mapped to specific medicinal products identified in PMS, and this information is incorporated and used by ESMP for effective data collection, analysis, and management.

List of products in scope of MSSG-led preparedness reporting



List of critical medicines for a public health emergency/major event



NCA SPOCs

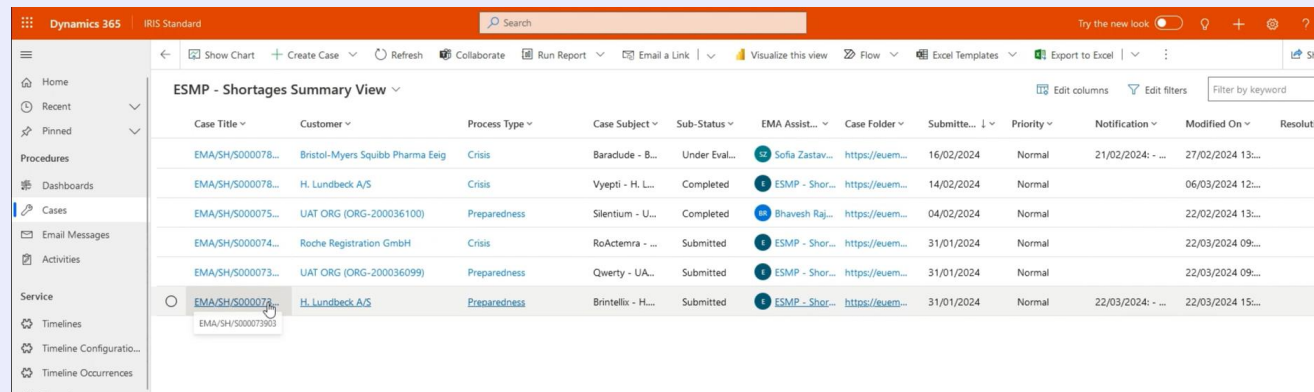


ESMP



MAH i-SPOCs

The *case management* functionality allows EMA staff to **triage, evaluate, and manage shortage cases** reported via the ESMP through an integrated and automated system.



Case Title	Customer	Process Type	Case Subject	Sub-Status	EMA Assist...	Case Folder	Submitte...	Priority	Notification	Modified On	Resoluti
EMA/SH/5000078...	Bristol-Myers Squibb Pharma Eeig	Crisis	Baradude - B...	Under Eval...	Sofia Zastav...	https://euem...	16/02/2024	Normal	21/02/2024 - ...	27/02/2024 13...	
EMA/SH/5000078...	H. Lundbeck A/S	Crisis	Vyepti - H. L...	Completed	ESMP - Shor...	https://euem...	14/02/2024	Normal		06/03/2024 12...	
EMA/SH/5000075...	UAT ORG (ORG-200036100)	Preparedness	Silentium - U...	Completed	Bhavesh Raj...	https://euem...	04/02/2024	Normal		22/02/2024 13...	
EMA/SH/5000074...	Roche Registration GmbH	Crisis	RoActemra - ...	Submitted	ESMP - Shor...	https://euem...	31/01/2024	Normal		22/03/2024 09...	
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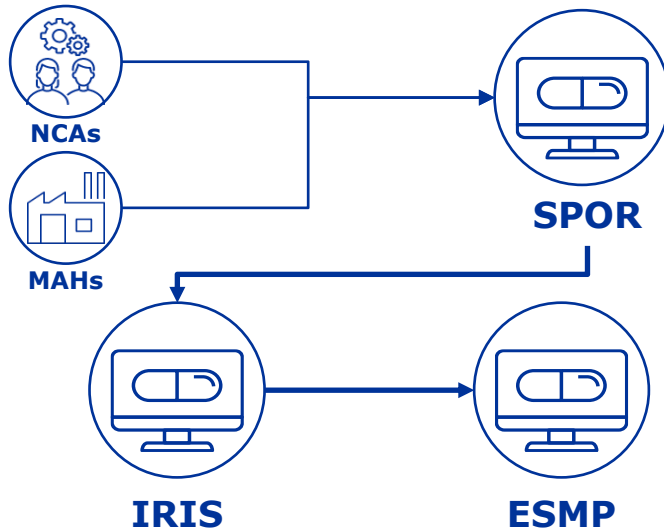
## Data integration

- **EMA data management (SPOR, IAM, IRIS integration)**
- Interoperability with NCA and Industry systems

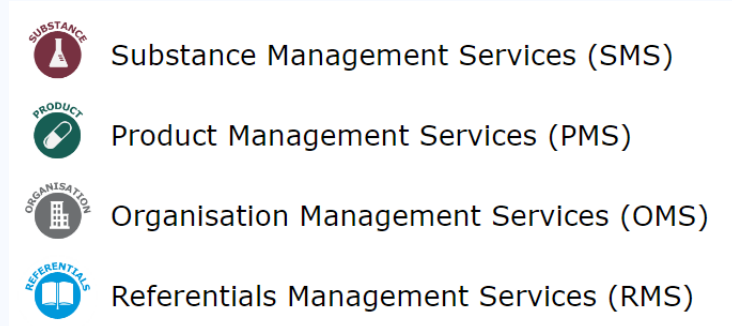
Integration with EMA data management services facilitates the reliable **exchange of information** in a robust and consistent manner by providing master data and a common language used across the EU/EEA.

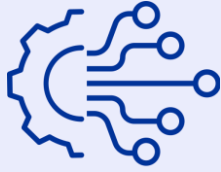
ESMP is integrated with the EMA **Account Management Portal (IAM)**, a secure online platform for requesting and managing access to EMA applications. Integration with **SPOR** also allows ESMP to retrieve harmonised data on data such as product and referentials master data.

Data reported through **IRIS** on the **marketing status of CAPs** is also integrated in the ESMP platform.



- User account management (IAM)
- SPOR integration: ESMP will be integrated with PMS, RMS, SMS and OMS, retrieving information to pre-populate reporting templates and facilitate data collection, analysis, and management
- Marketing status for CAPs in IRIS





## Data integration

- EMA data management (SPOR, IAM, IRIS integration)
- **Interoperability with NCA and Industry systems**

**Interoperability** is defined as the ability of organisations to interact towards mutually beneficial goals, involving the **sharing of information and knowledge** by means of the exchange of data between their ICT systems.

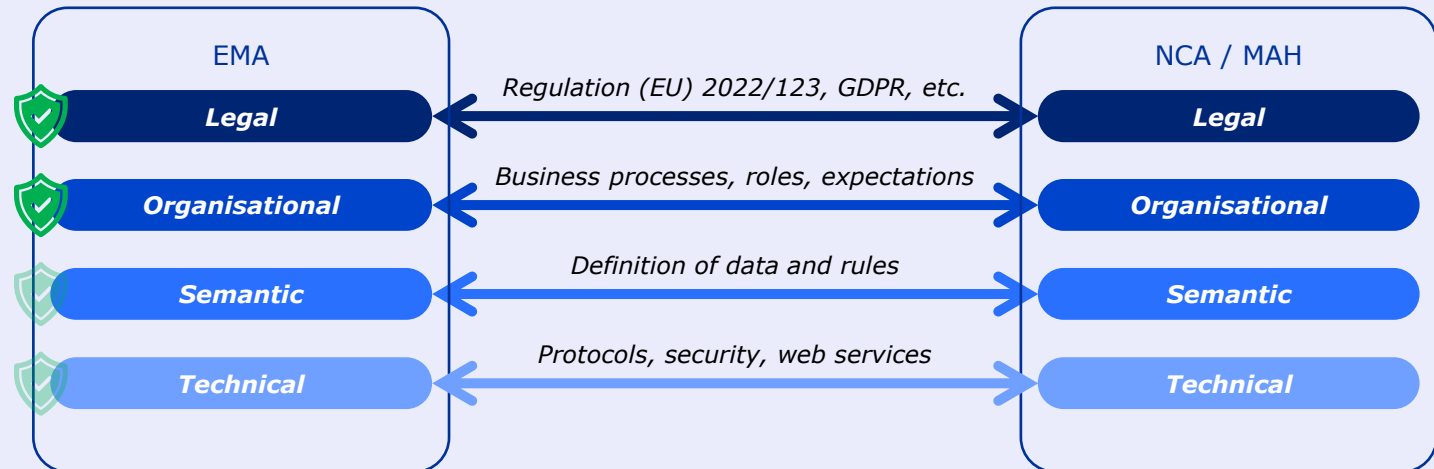
It allows to establish direct links to data across national and industry databases, enabling seamless **machine-to-machine data exchange**, harnessing existing data on the supply chain of products.

*Note: a pre-requisite for achieving interoperability is the mapping of PMS identifiers with product identifiers held in industry and national product systems.*



NCA/MAH  
system

ESMP



# *Coffee Break*



See you in 5'

Send your questions via Slido:

Join at

**slido.com**

**#ESMP-ESS**





# Development timeline and dependencies

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Sofia Zastavnik, *ESMP Product Owner*



EMA is developing the ESMP in line with the [Scaled Agile Framework \(SAFe\)](#). Following an Agile approach means that new products like the ESMP will start with basic features (minimum viable product) and EMA will gradually add more over time.

The Network and Industry stakeholders are part of the Agile product teams participating directly in the delivery of the [Network Portfolio](#).



## INCREMENTAL DEVELOPMENT

Features of the ESMP will be released gradually towards a **minimum viable product** (MVP), to be delivered in line with the requirements in the Regulation 2022/123.

Following February 2025, the platform will evolve through consistent **enhancements** and **improvements**.



## STAKEHOLDER COLLABORATION

EMA maintains regular and close interactions with both Industry and Network stakeholders, to **understand their needs, share information, align on priorities, and leverage insights and know-how** from our stakeholders.



## INTERCONNECTION WITHIN VALUE STREAMS

The ESMP is part of the EMA [Network Portfolio](#), which is organized in value streams. Products within value streams can be interconnected and complementary, aiming towards a vision of **bringing comprehensive value** to health and patients across the EU/EEA.

## Access Management

MAHs

NCA's

Public

### Data collection

#### MAHs

##### Crisis / MSSG-led preparedness

User Interface

Alternative Therapies

Overview of critical medicines

Marketing status NAPs

Marketing status CAPs

Manufacturing details, production plan CAPs

Availability of medicines

Production plan NAPs

##### Preparedness

User interface

Routine shortage reporting CAPs

#### NCA's

##### Crisis

User interface

Stock and supply

Patient estimation

Medicine usage

##### MSSG-led preparedness

User interface

National demand

### Analysis & Reporting

Match supply and demand

EMA dashboards and reports

NCA dashboards and reports

Public webpage

### Shortages Management

iSPOC registration

Maintain lists of critical products

Case management of CAP shortages

## Data Integration

PMS integration (CAPs)

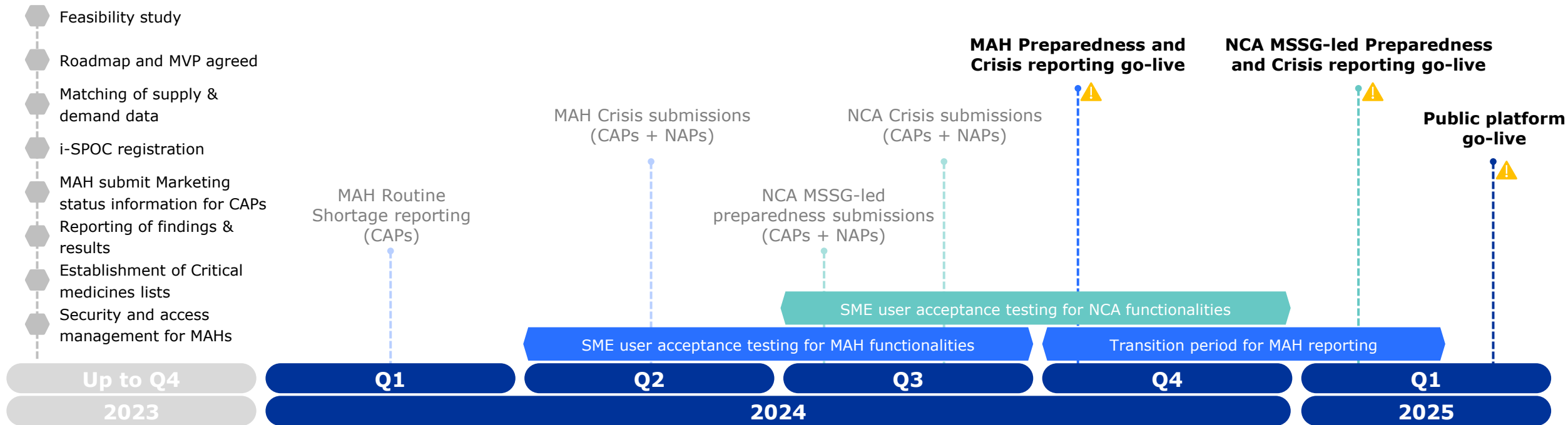
RMS integration

PMS integration (NAPs)

Interoperability

Completed
  In Progress
  Not Started

# Development timeline



## Role of subject matter experts (SMEs) as part of the Agile team

Bi-weekly SME Forum

User Acceptance Testing

Ad hoc consultation  
*e.g. Interoperability*



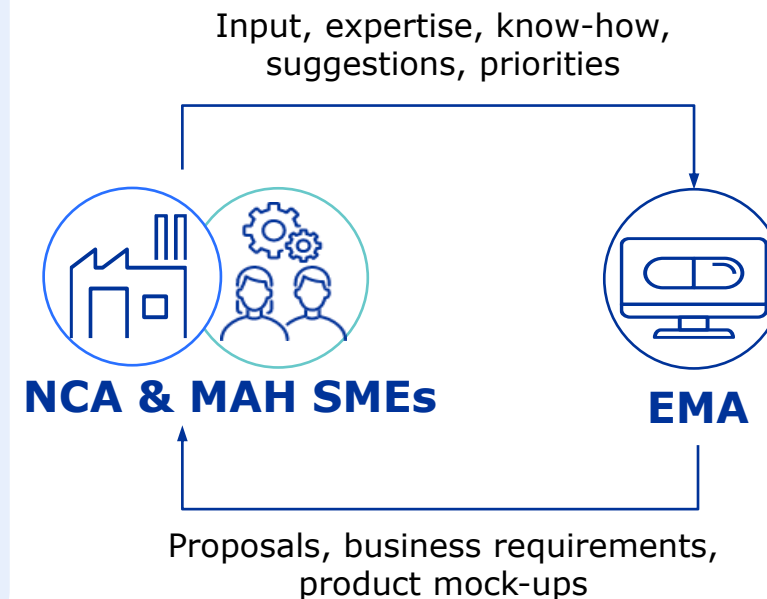
- Supporting the **definition and development** of the minimum viable product (MVP)
- Providing **recommendations** and supporting **consistent enhancements** to the ESMP



- Provide **expert input on the subject matter** of the ESMP
- Collaborate in the formulation of **business requirements** to support the development of features



- Support Product Owners with **insights on behalf of industry stakeholder groups** to inform prioritisation of features



## Channels of communication and receiving input/feedback on the development of the ESMP

Monthly SPOC WP meetings

MSSG meetings

Monthly ESMP-MSSG WG meetings

Quarterly System Demos

Quarterly NPAG & NICTAC meetings

IT Directors meetings

EMA-Industry bilaterals

Bi-annual Strategic Portfolio review

Quarterly ISG meetings

Quarterly System Demos

SMEs: Subject Matter Experts  
ESMP-MSSG WG: ESMP-MSSG Working Group

SPOC WP: Single Points of Contact Working Party  
NPAG: Network Portfolio Advisory Group

MSSG: Executive Steering Group on Shortages of Medicinal Products  
NICTAC: Network ICT Advisory Committee

  Network  
  Industry

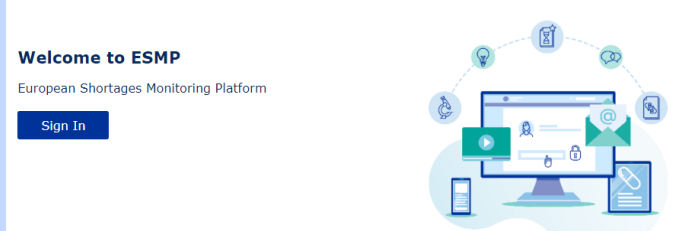


## Member State data systems

NCA's report critical national shortages and provide data on demand for medicinal products in crisis and in preparedness situations

## Industry data systems

MAHs perform routine shortage reporting and provide data on supply of medicinal products in crisis and in preparedness situations



Welcome to ESMP  
European Shortages Monitoring Platform  
[Sign In](#)

### ESMP

#### Packaged medicinal product data (PMS)

*Prefilled in ESMP templates/machine-to-machine*

A	B	C	D	E	F	G	H	I	J	K
1	packaged	Medicinal product - (Full medicinal product)	Active Substance	Strength	Pharmaceutical form	Pack Size	Packaging	PCID	Country of authorisation	Marketing Status
2	55880	Brintellix 5 mg - Film-coated tablet	Brintellix	Vortioxetine hydrobromide 5 mg	Film-coated tablet	100 tablets	Bottle		AT	Temporarily unavailable
3	55880	Brintellix 5 mg - Film-coated tablet	Brintellix	Vortioxetine hydrobromide 5 mg	Film-coated tablet	100 tablets	Bottle		BG	Marketed
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5	55880	Brintellix 5 mg - Film-coated tablet	Brintellix	Vortioxetine hydrobromide 5 mg	Film-coated tablet	100 tablets	Bottle		LI	Temporarily unavailable
6	55880	Brintellix 5 mg - Film-coated tablet	Brintellix	Vortioxetine hydrobromide 5 mg	Film-coated tablet	100 tablets	Bottle		NO	Marketed
7	55878	Brintellix 5 mg - Film-coated tablet	Brintellix	Vortioxetine hydrobromide 5 mg	Film-coated tablet	98 x 1 tablets (unit dose)	Blister		BG	Marketed
8										

Users **complete ESMP templates** with relevant information per product

Users access ESMP and download reporting templates or submit data through machine-to-machine interface

## Regulatory coordination

### SPOC WP, MSSG, and EC

Measures to prevent, manage and mitigate shortages in EU/EEA, such as exploring MAHs supply capacity and possibility to increase production, regulatory support, etc.

## Data analytics platform

The screenshot displays a dashboard with several key metrics and charts:

- Member state needs:** 138,65M
- Available stock:** 79,54M
- Forecast supply:** 13,75M
- Member state needs:** 2,91M
- Total NCA Available Stock:** 78,10M
- Total MAH Supply Over Forecast:** 2,16M
- Member state needs:** 59,11M (27,27% needs covered)
- Member state needs:** 45,36M (67,26% needs covered)

Matching of supply and demand data

## Prevent, monitor and manage shortages

29

For questions: [www.slido.com](http://www.slido.com) Code: #ESMP-ESS

Classified as public by the European Medicines Agency

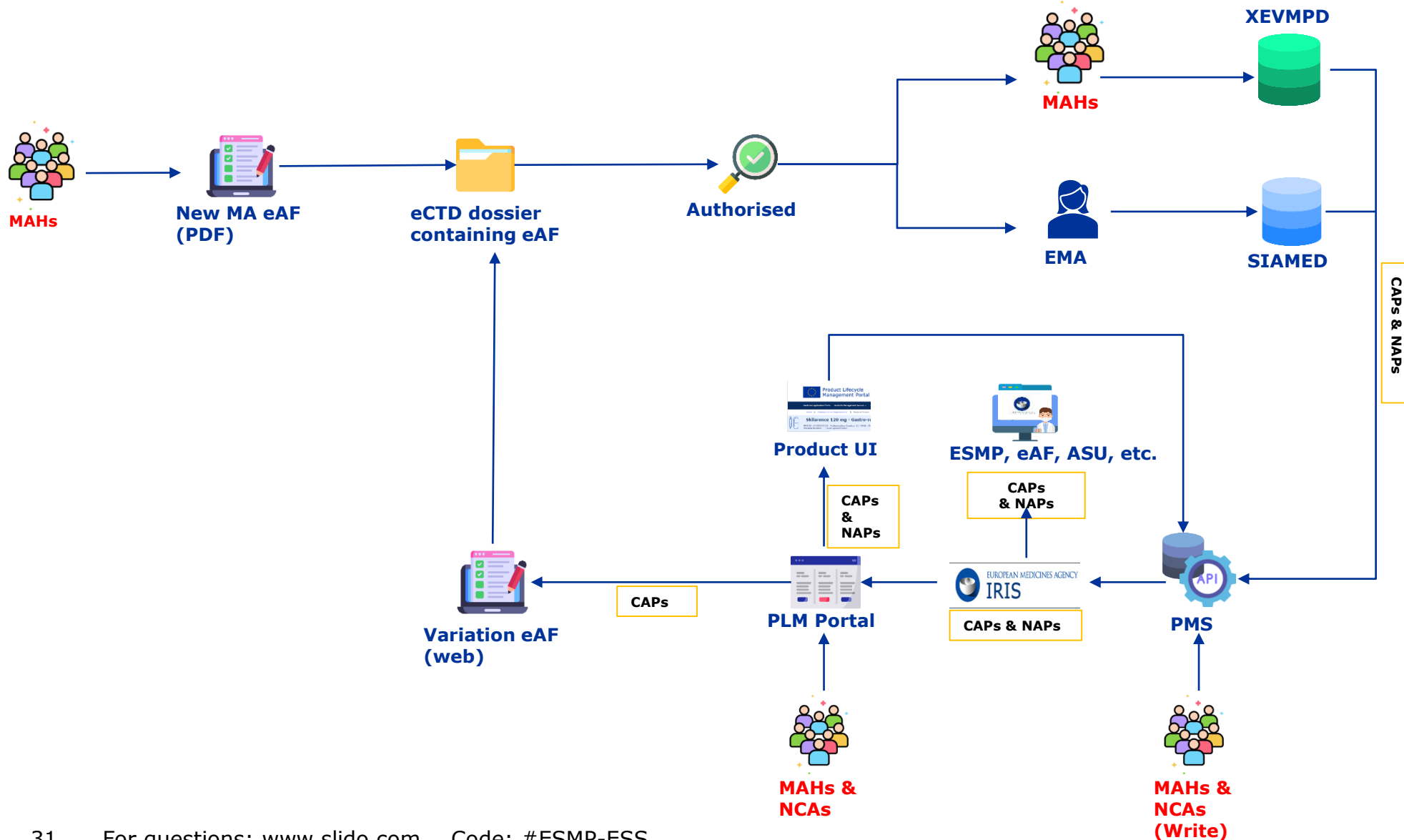


# ESMP dependencies: Product data submission required in XEVMPD/PMS

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Marcos Fernandez Gomez, *PMS Product Owner*

# Data process flow: from XEVMPD to other systems



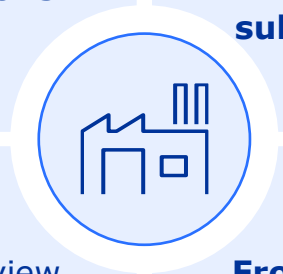
**From XEVMPD to PMS, used in ESMP**

- Pack sizes submitted to XEVMPD will appear in PMS as well.
- From PMS, these pack sizes will be available in ESMP

Make sure **authorised pack sizes** for products under the **Union List of Critical Medicines** are submitted to XEVMPD before **February 2025**

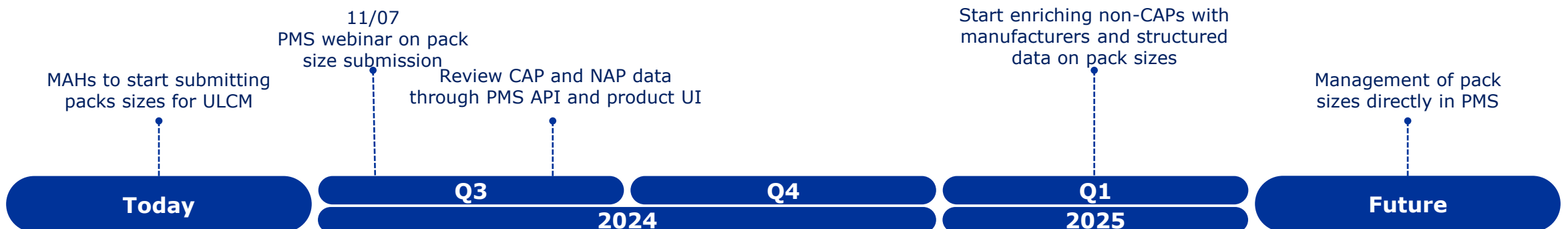
In case of a crisis or an MSSG-led preparedness exercise, MAHs will have **14 days** to submit pack size information to XEVMPD  
By submitting the information now, **late submissions** by applicants may be **avoided**

*PMS Team will host a **webinar on 11<sup>th</sup> July** to provide information on pack size submission to XEVMPD*



**From July 2024**, MAHs will be able to review product information through the **product UI and PMS API** (pack sizes migrated from XEVMPD among other information)

**From Q1 2025**, MAHs will be able to provide **manufacturers** data for non-CAPs as well as **structured data for the pack sizes** (quantity and units of measurement) directly to PMS.







# ESMP functionalities: platform structure and data elements

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Sofia Zastavnik, *ESMP Product Owner*

## Routine shortage reporting

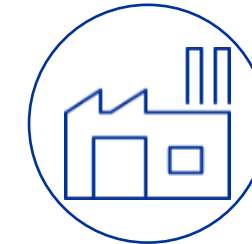
Monitoring of actual or potential shortages that can lead to a public health emergency or major event

**Available in:** ● Normal circumstances

**Trigger:** Potential or actual shortage of a marketing authorisation holders' product

**Products in scope:** All centrally authorised products (CAPs)

**Frequency of reporting:** As required, updated when new relevant information is available



**MAH iSPOCs**



**ESMP**





## ● Normal circumstances



### ➤ Routine shortage reporting



During normal circumstances **MAHs** for **CAPs** are required to routinely report information on **potential or actual shortages** of medicinal products to EMA through the ESMP



To perform routine shortage submissions, MAHs will:

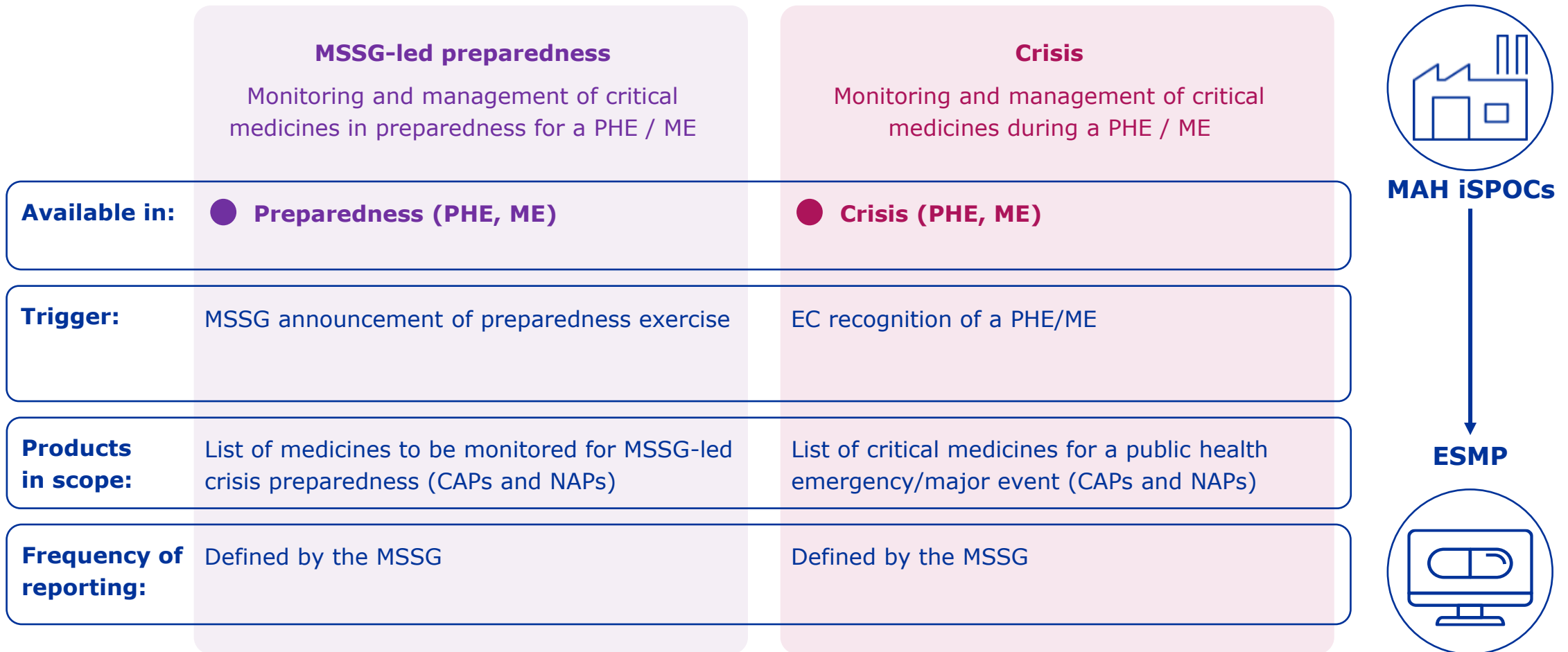
- 1) Select relevant products** under their product portfolio
- 2) Download a reporting template** pre-filled with the relevant product information
- 3) Compile and submit** relevant information
- 4) Perform updates** to keep information current



**Normal circumstances**

<b>Product information</b> <i>(pre-populated from PMS and IRIS)</i>	<i>PMS ID (Packaged medicinal product)</i>
	<i>Full product name</i>
	<i>Short product name</i>
	<i>Active substance</i>
	<i>Strength</i>
	<i>Pharmaceutical form</i>
	<i>Pack size</i>
	<i>Packaging</i>
	<i>PCID</i>
	<i>Country of authorisation</i>
<i>Marketing status</i>	
<b>Shortage information</b>	Shortage status
	Shortage start date or expected start date
	Shortage end date or expected end date
	Point in supply chain at which disruption occurs
	Root cause of the shortage
	Countries in which manufacturing issues occur
	Countries in which increased demand occurs
Countries in which distribution issues occur	
Additional information on the root cause of the shortage	

<b>Prevention and mitigation plans</b>	Shortage prevention and mitigation plans
	Shortage prevention and mitigation plans – ongoing and planned steps
<b>Impact assessment</b>	Affected population estimate
	Market share
	Shortage impact risk assessment
	Shortage impact risk assessment – additional information
<b>Potential alternatives therapies</b>	Alternatives available (yes/no)
	Alternative therapies
<b>Additional information</b>	Rapid alert reference number
	Other authorities notified (e.g., other NCAs, EMA), including reference to Quality Defect report
	Reference to related pending regulatory action
	Required NCA actions, if any





- Preparedness (PHE, ME)
- Crisis (PHE, ME)

EMA | ESMP



## My critical medicines

Marketing status CAPs

Marketing status NAPs

Availability information

Manufacturing information

Alternative therapies



The ESMP shows all the medicines in the MAH's product portfolio that have been marked as **critical for a particular crisis or MSSG-led preparedness exercise**, together with their marketing status



MAHs will be able to obtain a comprehensive overview of the **scope of reporting** and **marketing status** to ensure previously reported data is **up-to-date** (primarily the data on marketing status of CAPs coming from IRIS)



- Preparedness (PHE, ME)
- Crisis (PHE, ME)



My critical medicines

➤ **Marketing status CAPs**

Marketing status NAPs

Availability information

Manufacturing information

Alternative therapies



For CAPs, marketing status details are pre-populated from the **IRIS platform**. To modify this information, changes must be made **directly in IRIS**, which will then be **automatically updated** in the ESMP



To update the marketing status for CAPs, the users will be able to access the relevant **IRIS platform page** directly from the ESMP



- Preparedness (PHE, ME)
- Crisis (PHE, ME)



My critical medicines

Marketing status CAPs

➤ **Marketing status NAPs**

Availability information

Manufacturing information

Alternative therapies



For the relevant **NAPs** in the scope of reporting requirements the platform will enable the MAHs to **submit the marketing status** data and show the data **previously submitted through the ESMP**, if applicable



To perform this submission, MAHs will:

- 1) Download a reporting template** pre-filled with the relevant NAP product information
- 2) Compile and submit** relevant information
- 3) Perform updates** to keep information current





- Preparedness (PHE, ME)
- Crisis (PHE, ME)

<b>Product information</b> (pre-populated from PMS)	<i>PMS ID (Packaged medicinal product)</i>
	<i>Full product name</i>
	<i>Short product name</i>
	<i>Active substance</i>
	<i>Strength</i>
	<i>Pharmaceutical form</i>
	<i>Pack size</i>
	<i>Packaging</i>
	<i>PCID</i>
	<i>Country of authorisation</i>
<b>Marketing status details</b>	Marketing status
	Date of planned permanent withdrawal
	Planned withdrawal comment



● Preparedness (PHE, ME)

● Crisis (PHE, ME)

EMA | ESMP



My critical medicines

Marketing status CAPs

Marketing status NAPs

➤ **Availability information**

Manufacturing information

Alternative therapies



During a crisis or upon request of the MSSG, MAHs **are required to report** information about shortages, sales volumes, forecasts of sales and supply and other information for medicines in scope of a specific list of critical medicines for the respective situation



To perform this data submission, MAHs will:

- 1) Download a reporting template** pre-filled with the relevant CAP & NAP product information
- 2) Compile and submit** relevant information
- 3) Perform updates** to keep information current at a **frequency defined by the MSSG**

# Data elements: availability information



● Preparedness (PHE, ME)

● Crisis (PHE, ME)

<b>Product information</b> <i>(pre-populated from PMS and IRIS)</i>	<i>PMS ID (Packaged medicinal product)</i>
	<i>Full product name</i>
	<i>Short product name</i>
	<i>Active substance</i>
	<i>Strength</i>
	<i>Pharmaceutical form</i>
	<i>Pack size</i>
	<i>Packaging</i>
	<i>PCID</i>
	<i>Country of authorisation</i>
<b>Shortage information</b>	Shortage status
	Shortage start date or expected start date
	Shortage end date or expected end date
	Point in supply chain at which disruption occurs
	Root cause of the shortage
	Countries in which manufacturing issues occur
	Countries in which increased demand occurs
Countries in which distribution issues occur	
<b>Shortage prevention and mitigation plans</b>	Additional information on the root cause of the shortage
	Shortage prevention and mitigation plans – ongoing and planned steps

<b>Market share</b>	Market share
	Additional information on market share
<b>Sales volume</b>	Sales volume
	Sales volume – pre-PHE/ME
<b>Forecast of sales and supply</b>	Additional information on sales volume
	Sales forecast – month 1
	Sales forecast – month 2
	Sales forecast – month 3
	Sales forecast – month 4
	Sales forecast – month 5
	Sales forecast – month 6
	Supply forecast – month 1
	Supply forecast – month 2
	Supply forecast – month 3
	Supply forecast – month 4
	Supply forecast – month 5
Supply forecast – month 6	
<b>Stock information</b>	Available stock
	Desired safety stock
	Additional information on stocks



● Preparedness (PHE, ME)

● Crisis (PHE, ME)

EMA | ESMP



My critical medicines

Marketing status CAPs

Marketing status NAPs

Availability information

➤ **Manufacturing information**

Alternative therapies



For medicinal products subject to crisis/MSSG-led preparedness monitoring through the ESMP MAHs need to report on **manufacturing methods** (own factory or subcontracted), **production plans** and **production capacity** (average and peak outputs) for the active substances and final dose form



To perform this data submission, MAHs will:

**1) Download a reporting template** pre-filled with the relevant CAP & NAP product information

- **CAPs will be listed** alongside their manufacturing sites for all stages of production (data available in PMS)
- **for NAPs** information on manufacturing sites will be integrated into the ESMP once this data is submitted in PMS

**2) Compile and submit** relevant information

**3) Perform updates** to keep information current at a **frequency defined by the MSSG**



● Preparedness (PHE, ME)

● Crisis (PHE, ME)

<b>Product information</b> <i>(pre-filled from PMS)</i>	<i>PMS ID (Medicinal product)</i>
	<i>Full product name</i>
	<i>Active substance</i>
<b>Organisation information</b> <i>(pre-filled from PMS and OMS, currently available only for CAPs)</i>	<i>Organisation ID (Manufacturer)</i>
	<i>Manufacturer</i>
	<i>Operation type ID</i>
	<i>Operation type</i>
	<i>Location ID (Manufacturer)</i>
	<i>City</i>
<b>Manufacturing details</b>	<i>Manufacturing site status (active/backup)</i>
	<i>Is the site a contract manufacturer? (yes/no)</i>
<b>Alternative sites</b>	<i>Alternative site Location ID</i>
	<i>Alternative site Country</i>

<b>Production plan</b> <i>(for API and FDF)</i>	<i>Unit of measurement (kg/units)</i>
	<i>Global monthly production plan - month 1</i>
	<i>Global monthly production plan - month 2</i>
	<i>Global monthly production plan - month 3</i>
	<i>Global monthly production plan - month 4</i>
	<i>Global monthly production plan - month 5</i>
<b>Production capacity</b> <i>(for API and FDF)</i>	<i>Global monthly production plan - month 6</i>
	<i>Additional information on the production plan</i>
	<i>Average global monthly production output of previous year</i>
	<i>Peak global monthly production output of previous year</i>



● Preparedness (PHE, ME)

● Crisis (PHE, ME)

EMA | ESMP



My critical medicines

Marketing status CAPs

Marketing status NAPs

Availability information

Manufacturing information

➤ **Alternative therapies**



MAHs must report alternative therapies for medicinal products subject to crisis/MSSG-led preparedness monitoring through the ESMP. **All active substances and compositions** that can be considered as therapeutic alternatives should be listed



The data is inserted directly in the ESMP **webform**:

- **CAPs** are grouped by short name, active substance and pharmaceutical form
- **NAPs** are grouped by active substance and pharmaceutical form



● Preparedness (PHE, ME)

● Crisis (PHE, ME)

<b>Product information</b> (pre-filled from PMS)  *for CAPs	<i>Invented name*</i>
	<i>Active substances</i>
	<i>Pharmaceutical form</i>
<b>Alternative therapies</b>	Alternative substances
	No available alternatives (tick box)

## Webform – alternative substances

- The webform will present the active substances and combinations of active substances of valid products authorized in the EU/EEA
- Users to choose one or multiple active substance compositions that could be considered therapeutic alternatives to the product in question
- “No available alternatives” option can be selected, as required



## Quarterly system demo

- All features are demonstrated in EMA's public quarterly system demos when the development and testing is completed
- All previous ESMP system demos are recorded and available on the ESMP website, alongside the list of features demonstrated in each event

## ESMP webpage

- Primary access point for all available information related to the ESMP and a comprehensive and updated knowledge repository
- Overview of the ESMP, its regulatory context and the expected impact of implementation
- Updates on the development including information on milestones, and availability of relevant resources
- Access to all ESMP references in one place, including links to event pages, recordings, and technical guidance
- To be regularly updated with fresh additional content

## Events

Throughout 2024 and 2025, EMA will organise events to familiarise relevant stakeholders with the platform:

- [European Shortages Monitoring Platform Essentials and Industry Reporting Requirements \(24/06/2024\)](#)

EMA carries out **public system demonstrations** - or demos - to inform and involve stakeholders in the development of the European Shortages Monitoring Platform (ESMP).

Information on these demos is available in the table below. Demo video recordings are available by visiting the event pages linked in the table.

Demo event	Functionalities showcased	Video recording timestamp
<a href="#">Quarterly system demo - Q2 2024 (26/06/2024)</a>	<ul style="list-style-type: none"><li>• Marketing status for nationally authorised products data submission flow for MAHs</li><li>• Manufacturing information for centrally authorised products data submission flow for MAHs</li></ul>	Information available after the event
<a href="#">Quarterly system demo - Q1 2024 (26/03/2024)</a>	<ul style="list-style-type: none"><li>• User interface design</li><li>• MAH routine reporting of shortages of centrally authorised products</li><li>• Portal for EMA case management of shortages</li><li>• Public health emergency monitoring dashboards for member states</li></ul>	03:01:45
<a href="#">Quarterly system demo - Q3 2023 (21/09/2023)</a>	<ul style="list-style-type: none"><li>• Template download for <u>marketing authorisation</u> (MAH) holder bulk submission of shortages</li><li>• Submission of alternative substances</li><li>• Embedding marketing status for centrally authorised products</li><li>• Data analytics platform</li></ul>	00:26:24
<a href="#">Quarterly system demo - Q1 2023 (22/03/2023)</a>	Data elements and upload for MAH bulk submission of shortage information	2:17:20
<a href="#">Quarterly system demo - Q3 2022 (28/09/2022)</a>	MAH submission of individual shortages	1:08:53

<https://www.ema.europa.eu/en/human-regulatory-overview/post-authorisation/medicine-shortages-availability-issues/european-shortages-monitoring-platform>





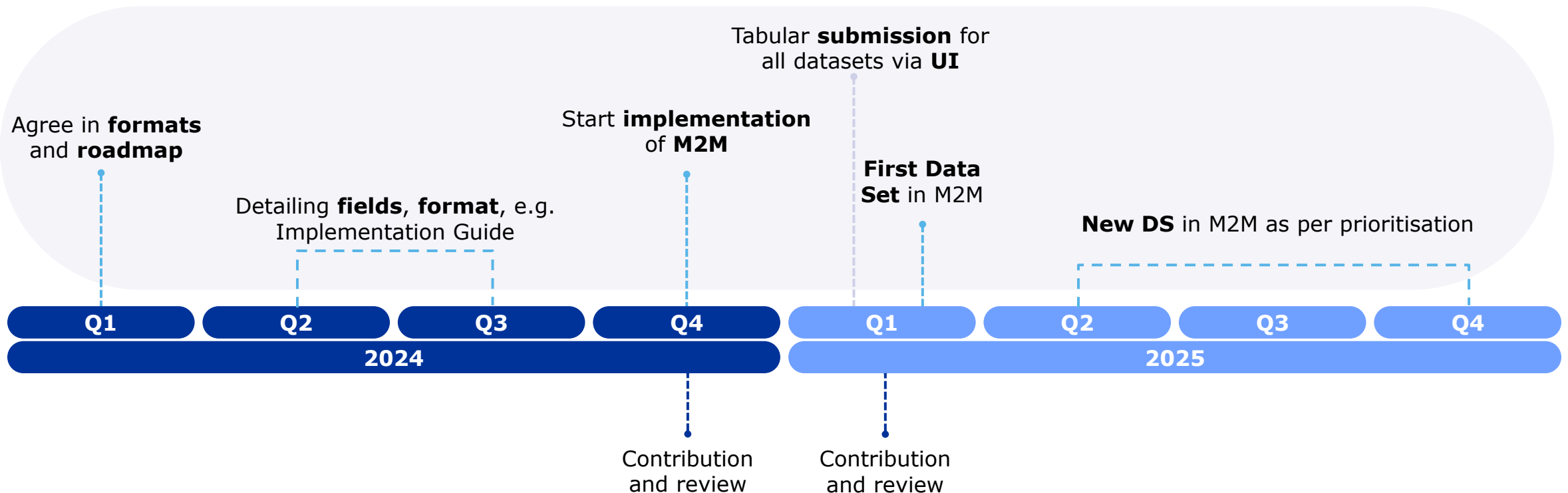
## Next steps

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Pedro Pina Ferreira, *Monitoring VS Owner*

## Machine to Machine (M2M) solution

**Solution for MVP - Excel via UI** (small exceptions via web form e.g. alternative therapies)



# ESMP communication plan



EUROPEAN MEDICINES AGENCY

Stakeholder:	Q2 Jun	Jul	Q3 Aug	2024 Sep	Oct	Q4 Nov	Dec	Jan	2025 Q1 Feb	Mar
<p><b>Marketing Authorisation Holders</b></p>	<ul style="list-style-type: none"> <li>MAH Webinar: reporting processes and data elements - ESMP Essentials</li> </ul>	<ul style="list-style-type: none"> <li>Publication of MAH implementation guide</li> <li>Publication of MAH reporting templates</li> <li>Publication of FAQs for MAH on webpage</li> </ul>		<ul style="list-style-type: none"> <li>MAH UAT: routine shortage reporting</li> </ul>		<ul style="list-style-type: none"> <li>MAH training: routine shortage reporting</li> <li>Publication of MAH user guide</li> <li>Video tutorials for MAH</li> <li>SME newsletter article: MAH go-live</li> </ul>		<ul style="list-style-type: none"> <li>MAH UAT: crisis simulation</li> </ul>	<ul style="list-style-type: none"> <li>MAH training: crisis reporting</li> </ul>	<ul style="list-style-type: none"> <li>DIA Europe presentation</li> <li>ISG meeting</li> </ul>
	ISG meeting									
	SME Forum									
<p><b>National Competent Authorities</b></p>	<ul style="list-style-type: none"> <li>Survey on support needed for matching NAPs with NCA databases</li> <li>NPAG presentation: ESMP progresses</li> <li>IT Directors email</li> </ul>	<ul style="list-style-type: none"> <li>Publication of NCA implementation guide</li> <li>Publication of NCA reporting templates</li> <li>Publication of FAQs for NCA on webpage</li> <li>HMA email: ESMP overview</li> <li>IT Directors email</li> </ul>		<ul style="list-style-type: none"> <li>TOPRA Conference presentation: ESMP go-live</li> <li>IT Directors email</li> </ul>	<ul style="list-style-type: none"> <li>NCA UAT with SMEs &amp; ESMP-MSSG</li> </ul>	<ul style="list-style-type: none"> <li>NCA webinar: ESMP Essentials</li> <li>NCA training: MSSG-led preparedness reporting and data analytics</li> </ul>		<ul style="list-style-type: none"> <li>NCA UAT: crisis simulation</li> <li>Publication of NCA user guide</li> <li>NCA training: crisis reporting</li> </ul>	<ul style="list-style-type: none"> <li>Video tutorials for NCA</li> </ul>	<ul style="list-style-type: none"> <li>CHMP announcement: MVP go-live</li> <li>CMDh announcement: MVP go-live</li> </ul>
	MSSG and ESMP-MSSG meetings									
	SPOC WP meeting									
<p><b>General public</b></p>	<ul style="list-style-type: none"> <li>Public system demo</li> <li>ESMP webpage update: informational brief</li> </ul>	<ul style="list-style-type: none"> <li>ESMP webpage update: MAH implementation guide, MAH reporting templates, FAQs, Industry webinar</li> </ul>	<ul style="list-style-type: none"> <li>ESMP webpage update: NCA implementation guide, NCA reporting templates</li> </ul>	<ul style="list-style-type: none"> <li>Public system demo</li> </ul>		<ul style="list-style-type: none"> <li>ESMP webpage update: MAH go-live</li> </ul>	<ul style="list-style-type: none"> <li>Public system demo</li> <li>Human medicines highlights article: MAH go-live</li> </ul>		<ul style="list-style-type: none"> <li>ESMP webpage update: NCA go-live</li> </ul>	<ul style="list-style-type: none"> <li>ESMP video-introduction</li> <li>Human medicines highlights article: NCA go-live</li> </ul>
	Social media campaigns (LinkedIn, Instagram, Twitter)									
	Press releases on ESMP									

**Legend:** ● Training materials/activities    ◆ Communication and engagement activities    ■ ESMP webpage update    ● MAH    ● NCA    ● General public    🇺🇦 🇪🇺 🇬🇧 Go-live

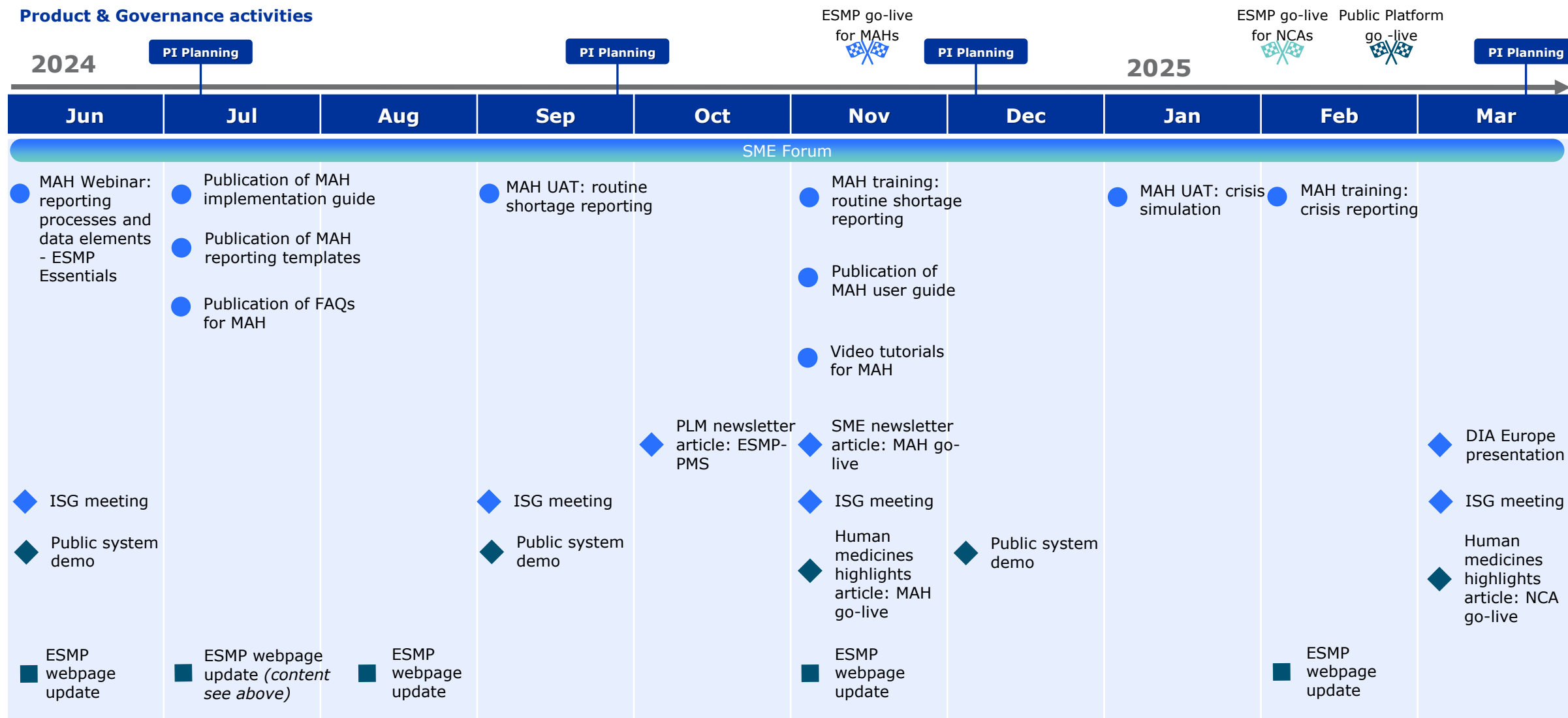
Please note: the presented timings may be subject to change. Specific dates will be confirmed closer to each deadline.

# ESMP communication plan: focus on MAHs



EUROPEAN MEDICINES AGENCY

## Product & Governance activities



**Legend:** ● Training materials/activities    ◆ Communication and engagement activities    ■ ESMP webpage update    ● MAH    ● NCA    ● General public    🇪🇺 🇩🇪 🇬🇧 Go-live

Please note: the presented timings may be subject to change. Specific dates will be confirmed closer to each deadline.



Regular updates on the **ESMP webpage** on EMA website



26 June: EMA Quarterly **System Demo**: ESMP from 9:25 to 10:05 CEST



28 June: **Industry Standing Group** presentation

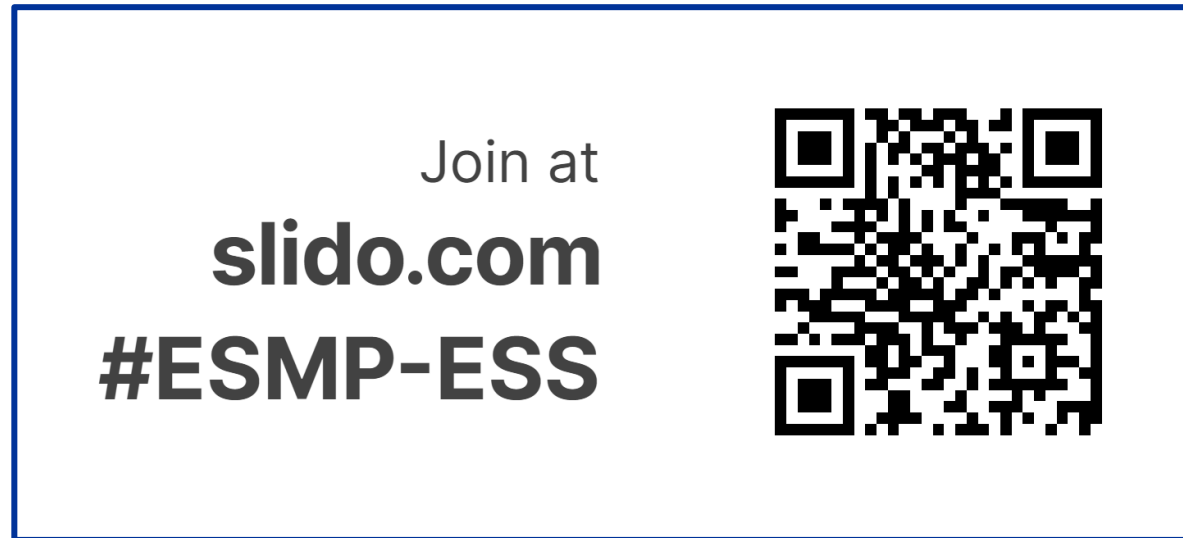


July: Technical specifications to be published in MAH **Implementation guide**



July: ESMP **Communication plan** to be published

**Legend:** ● MAH ● NCA ● General public



## 1. Join via the QR code or link



## 2. Send or upvote the questions you want to hear answered



## 3. Questions will be shown on the screen and managed live in the Q&A session

slido



## **Audience Q&A Session**



## Thank you for your participation! Today we covered...

- 1** an introduction to the **regulatory landscape** in shortages management in the EU/EEA
- 2** the **ESMP vision, objectives, benefits** and components
- 3** information on each specific platform **functionalities and data** in scope of reporting requirements
- 4** the list of the **upcoming initiatives** and planned communications for 2024 and early 2025
- 5** participants **questions**, concerns and feedback







- Please spare **a few minutes to complete the survey** in Slido, sharing your feedback on today's event.
- **Your input will guide us in tailoring next sessions** to better meet your needs and preferences.



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